



## **Service Reliability Plan – Please Read**

**Effective: Sunday, May 9, 2021**

Beginning Sunday, May 9, Hampton Roads Transit will start operating a scaled-down version of its normal bus service to enhance overall transit reliability as the impacts of the COVID-19 public health emergency are still being felt. The **Service Reliability Plan** will be in place until at least July 1, with bus frequencies ranging from 30 to 60 minutes on most routes. Major employment centers throughout the region will continue to be served.

Most routes in Norfolk, Virginia Beach, Portsmouth, and Chesapeake, will operate in accordance with an adjusted Saturday schedule, Monday through Saturday. Most routes in Newport News and Hampton will operate in accordance with a Sunday schedule seven days a week.

The Tide light rail will run on a 15-minute service frequency, Monday through Saturday, until 9:30 p.m. Afterward, the trains will run on 30-minute frequency.

There is no change to the Sunday schedule for buses or light rail, and there is no change to any schedules on HRT's Elizabeth River Ferry that connects commuters to destinations between the downtown areas of Norfolk and Portsmouth.

Please plan ahead! Check your route schedule by going to [gohrt.com](http://gohrt.com) or by calling 757-222-6100.

In accordance with the CDC order (federal law), all individuals are required to wear face masks while onboard any form of public transit or while inside a public transit facility.

For more information, please visit [gohrt.com](http://gohrt.com) or call **757-222-6100**

Para más información en español, por favor llame **757-222-6100**

Dial 711 for TTY service provided by Virginia Relay.

Thank you for riding with Hampton Roads Transit!