

Virginia Healthcare Alerting and Status System (VHASS) Diversion Alerting Update

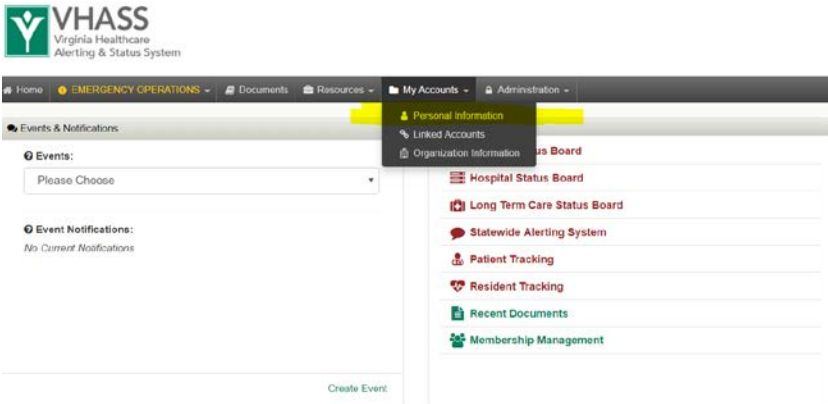
The Virginia Healthcare Alerting and Status System, or VHASS, Hospital Diversion Alerting feature has been updated to allow VHASS users to select which organizations they will receive diversion alerting messages from. All VHASS user accounts have remain the same as they were before, which means if you had selected to receive alerts in the past, you will still receive alerts from all Eastern Region hospitals when they change their ED Diversion Status. If you would like to filter the facilities from which you receive alerts, please follow these instructions:

1. Login to VHASS at www.vhha-mci.org



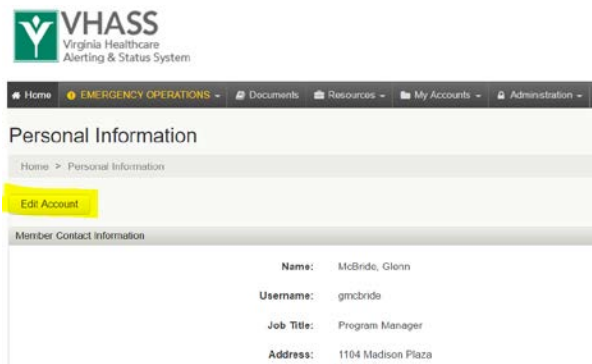
The screenshot shows the VHASS Member Login page. At the top left is the VHASS logo. Below it is a 'Member Login' section with a 'Username:' field containing 'gmcbride' and a 'Password:' field with masked characters. A green 'Login to VHASS' button is below the password field. At the bottom of the login section is a red 'EMERGENCY OPERATIONS' button and a link for 'Trouble Logging In?'.

2. Under the **My Accounts** menu, select **Personal Information**



The screenshot shows the VHASS 'My Accounts' menu. The 'Personal Information' option is highlighted in yellow. Other options in the menu include 'Linked Accounts', 'Organization Information', 'Hospital Status Board', 'Long Term Care Status Board', 'Statewide Alerting System', 'Patient Tracking', 'Resident Tracking', 'Recent Documents', and 'Membership Management'.

3. Select **Edit Account**



The screenshot shows the 'Personal Information' page in VHASS. The 'Edit Account' button is highlighted in yellow. Below the button is a 'Member Contact Information' section with the following details:

Name:	McBride, Glenn
Username:	gmcbride
Job Title:	Program Manager
Address:	1104 Madison Plaza Culpeper, VA 22705



- Please verify and update the information on the first two screens as needed. This information is valuable but is NOT USED FOR ALERTING. Alerting information is on the 3rd update page.
- Update your **Carrier** and **Number information**. This is the number that the diversion alert will go to.

Alerting Contact Information

Home > Personal Information > Alerting Contact Information

Step 3 of 3

Primary Alerting Information

Alerting System Contact Instructions

You may send to the following groups:

- Primary and secondary alerting contacts in your region
- All primary alerting contacts belonging to any Regional Healthcare Coordinating Center (RHCC)

Notes:

- Message and data rates may apply based on your carrier and your individual cell phone plan. Please contact your phone carrier for more details.
- You must submit your Primary Alerting Information.
- You may optionally submit your Secondary Alerting Information and Voice Alerting Information.
- The Voice Alerting Information is the telephone number where you will receive computerized voice alerts if you are a Primary or Secondary RHCC Alerting User or a Primary Hospital Alerting User.
- A copy of any alerting messages that you receive will also be sent to your profile email address, which is currently set to mcbri@gvaems.org

Enter your cell phone or pager number and carrier below to receive alerts in the event of emergency. These fields are required.

Primary Method: Cell Phone / Pager

* Carrier:

* Number: () -

Number Not Verified Send verification code

- You may select a **Secondary Method** if you wish. If you want to receive **Voice Alerts** as well, then enter that information in the fields provided.

Secondary Alerting Information

If you have a second cell phone or pager, enter the number and carrier here and it will receive alerts in the event of an emergency. These fields are optional.

Secondary Method: None Cell Phone / Pager

Voice Alerting Information

These are the phone numbers that will be used to send you voice alerts in the event of an emergency. You will receive a phone call and an automated voice will read the alert to you over the phone. These fields are optional.

Work Phone Number: () -
(between 7AM and 6PM)

Home Phone Number: () -
(between 6PM and 7AM)

Cell Phone Number: () -

- The facilities listed in the right hand column **Receive Alerts From These Organizations** is the list of facilities you will receive alerts from when their diversion status changes. Ensure you have only the facilities you wish to be alerted by in that right hand column; all others should be in the left hand column (empty in picture below). You may move facilities between columns by selecting the facility and clicking the appropriate arrow. Press **Continue**.

Diversion Alert

If Yes, then this user will receive an SMS Text alert when an organization in their region changes Diversion Status to Disaster Alert, Full, or Special Diversion. Diversion Alert is only available to Region Admin, Admin User, and EMS organization users.

Diversion Alert: Yes No

* Receive Alerts From:

select all

Receive Alerts From These Organizations:

- Eastern Region Organizations
- 48th Street Physicians
- 633D Medical Group, Langley AFB, VA
- Abingdon Volunteer Fire and Rescue
- Accomack County School Based Dental Program-Metomplin Clinic
- Accomack County School Based Dental Program-Pungoteague Clinic

AKKD deselect all

I acknowledge that message and data rates may apply based on my carrier and my individual cell phone plan.

Continue

- If you need assistance, please contact Glenn McBride at mcbride@vaems.org.