

NOTE: Users should download the full 2017-2022 Capabilities document using the link below. There are hyperlinks built into the document that provide quick access to each capability, goal, objective and their related activities. **Go to:**
<https://www.phe.gov/Preparedness/planning/hpp/reports/Documents/2017-2022-healthcare-pr-capabilities.pdf>

2017-2022 Health Care Preparedness and Response Capabilities

Capability	Goal	Objectives	Activities
1. Foundation for Health Care and Medical Readiness	The community’s health care organizations and other stakeholders—coordinated through a sustainable HCC—have strong relationships, identify hazards and risks, and prioritize and address gaps through planning, training, exercising, and managing resources.	1. Establish and Operationalize a Health Care Coalition	1. Define Health Care Coalition Boundaries
		2. Identify Risk and Needs	2. Identify Health Care Coalition Members
			3. Establish Health Care Coalition Governance
			1. Assess Hazard Vulnerabilities and Risks
			2. Assess Regional Health Care Resources
		3. Develop a Health Care Coalition Preparedness Plan	3. Prioritize Resource Gaps and Mitigation Strategies
			4. Assess Community Planning for Children, Pregnant Women, Seniors, Individuals with Access and Functional Needs, Including People with Disabilities, and Others with Unique Needs
			Assess and Identify Regulatory Compliance Requirements
		4. Train and Prepare the Health Care and Medical Workforce	NA
			1. Promote Role-Appropriate National Incident Management System Implementation
			2. Educate and Train on Identified Preparedness and Response Gaps
			3. Plan and Conduct Coordinated Exercises with Health Care Coalition Members and Other Response Organizations
			4. Align Exercises with Federal Standards and Facility Regulatory and Accreditation Requirements
			5. Evaluate Exercises and Responses to Emergencies
		5. Ensure Preparedness is Sustainable	6. Share Leading Practices and Lessons Learned
1. Promote the Value of Health Care and Medical Readiness			
2. Engage Health Care Executives			
3. Engage Clinicians			
4. Engage Community Leaders			
	5. Promote Sustainability of Health Care Coalitions		

2. Health Care and Medical Response Coordination	Health care organizations, the HCC, their jurisdiction(s), and the ESF-8 lead agency plan and collaborate to share and analyze information, manage and share resources, and coordinate strategies to deliver medical care to all populations during emergencies and planned events.	1. Develop and Coordinate Health Care Organization and Health Care Coalition Response Plans	1. Develop a Health Care Organization Emergency Operations Plan
		2. Utilize Information Sharing Procedures and Platforms	2. Develop a Health Care Coalition Response Plan
			1. Develop Information Sharing Procedures
			2. Identify Information Access and Data Protection Procedures
		3. Coordinate Response Strategy, Resources, and Communications	3. Utilize Communications Systems and Platforms
			1. Identify and Coordinate Resource Needs during an Emergency
2. Coordinate Incident Action Planning During an Emergency			
3. Communicate with Health Care Providers, Non-Clinical Staff, Patients, and Visitors during an Emergency			
4. Communicate with the Public during an Emergency			

3. Continuity of Health Care Service Delivery	Health care organizations, with support from the HCC and the Emergency Support Function-8 (ESF-8) lead agency, provide uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Health care workers are well-trained, well-educated, and well-equipped to care for patients during emergencies. Simultaneous response and recovery result in a return to normal or, ideally, improved operations.	1. Identify Essential Functions for Health Care Delivery	NA
		2. Plan for Continuity of Operations	1. Develop a Health Care Organization Continuity of Operations Plan
			2. Develop a Health Care Coalition Continuity of Operations Plan
			3. Continue Administrative and Finance Functions
			4. Plan for Health Care Organization Sheltering-in-Place
		3. Maintain Access to Non-Personnel Resources during an Emergency	1. Assess Supply Chain Integrity
			2. Assess and Address Equipment, Supply, and Pharmaceutical Requirements
		4. Develop Strategies to Protect Health Care Information Systems and Networks	NA
		5. Protect Responders' Safety and Health	1. Distribute Resources Required to Protect the Health Care Workforce
			2. Train and Exercise to Promote Responders' Safety and Health
			3. Develop Health Care Worker Resilience
		6: Plan for and Coordinate Health Care Evacuation and Relocation	1. Develop and Implement Evacuation and Relocation Plans
			2. Develop and Implement Evacuation Transportation Plans
		7: Coordinate Health Care Delivery System Recovery	1. Plan for Health Care Delivery System Recovery
2. Assess Health Care Delivery System Recovery after an Emergency			
3. Facilitate Recovery Assistance and Implementation			

4. Medical Surge	Health care organizations—including hospitals, emergency medical services (EMS), and out-of-hospital providers—deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The HCC, in collaboration with the Emergency Support Function-8 (ESF-8) lead agency, coordinates information and available resources for its members to maintain conventional surge response. When an emergency overwhelms the HCC’s collective resources, the HCC supports the health care delivery system’s transition to contingency and crisis surge response and promotes a timely return to conventional standards of care as soon as possible.	1: Plan for a Medical Surge	1. Incorporate Medical Surge Planning into a Health Care Organization Emergency Operations Plan
			2. Incorporate Medical Surge into an Emergency Medical Services Emergency Operations Plan
			3. Incorporate Medical Surge into a Health Care Coalition Response Plan
		2: Respond to a Medical Surge	1. Implement Emergency Department and Inpatient Medical Surge Response
			2. Implement Out-of-Hospital Medical Surge Response
			3. Develop an Alternate Care System
			4. Provide Pediatric Care during a Medical Surge Response
			5. Provide Surge Management during a Chemical or Radiation Emergency Event
			6. Provide Burn Care during a Medical Surge Response
			7. Provide Trauma Care during a Medical Surge Response
			8. Respond to Behavioral Health Needs during a Medical Surge Response
	9. Enhance Infectious Disease Preparedness and Surge Response		
	10. Distribute Medical Countermeasures during Medical Surge Response		
	11. Manage Mass Fatalities		